



# CARE VIA TECH

## COMPANY PROFILE

At Care Via Tech (CVT), we deliver trusted IT hardware, software, and expert support to help your business thrive

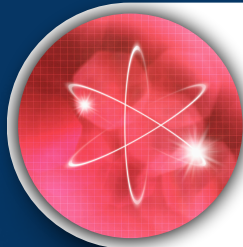
## About us

Care Via Tech (CVT) was founded to solve a pressing issue faced by many organizations: the lack of reliable, affordable, and customized IT solutions. Businesses often struggled with outdated systems, inconsistent support, and limited access to trusted partners who could guide their digital transformation. CVT stepped in to bridge this gap, offering smart, scalable ICT services that combine cutting-edge technology with practical expertise. Our mission is to help companies operate more efficiently, innovate confidently, and grow sustainably in an increasingly digital world

Today, CVT continues to drive business success through:

- Supply of high-quality hardware and licensed software
- Tailored implementation of CRM and ERP systems
- Robust networking and data storage solutions
- Expert ICT consulting and dedicated technical support

At Care Via Tech, our mission remains clear: to bridge the gap between technology and business needs, fostering growth through innovation, reliability, and excellence in service delivery.



## Vision

- 01.** To become the preferred provider of world-class technology solutions that drive innovation, efficiency, and growth
- 02.** To be recognized for delivering high-quality, expert-driven services that consistently meet global standards and client expectations.



## Mission

- 01.** We are committed to delivering superior service that consistently meets or exceeds customer expectations through attentive, responsive, and personalized support.
- 02.** We leverage cutting-edge technology and expert-driven services to provide forward-thinking, reliable solutions tailored to each client's unique needs.

**Core values :** We grow through creativity, simplicity and trust. We integrate honesty, integrity and business ethics into all aspects of our business functions.

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# Our Products



**Business Solutions**

**Cloud Solutions**



**Consulting & Professional Services**

**Hardware Services**



At Care Via Tech (CVT), we take this opportunity to express our sincere appreciation to our clients for the trust and confidence they have placed in us. Since our establishment, we have proudly served a growing network of organizations across Kenya and the wider region — delivering technology solutions that drive business growth and operational efficiency

Our proven expertise and industry experience have enabled us to serve clients in diverse sectors while offering end-to-end IT consulting and implementation services. We believe that the long-term relationships we maintain with our clients reflect the positive impact and reliability of our work.



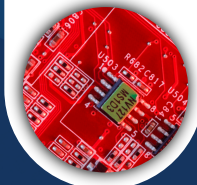
**IT Security Solutions**

**Printing Solutions**



**Outsourcing Services**

**Deployment & Integration**



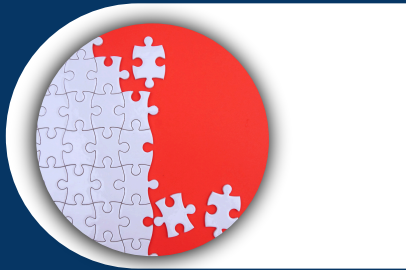
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# Business Solutions




## Description


At Care Via Tech (CVT), we deliver secure, scalable tech solutions that streamline operations, boost productivity, and support smarter decision-making. Backed by expert teams and trusted partners, our systems integrate seamlessly and meet global standards.



### Our Core Solutions at CVT:



**CRM SYSTEMS**  
Streamlining customer interactions, sales tracking, and service delivery.



**ERP SYSTEMS**  
Unifying finance, inventory, HR, and operations into one efficient platform.




**NETWORKING & INFRASTRUCTURE**  
Reliable setup of cabling, routers, and switches for seamless connectivity.



**DATA STORAGE & BACKUP SOLUTIONS**  
Secure, scalable storage systems to protect business information and ensure business continuity.



**ICT CONSULTATION & SYSTEM INTEGRATION**  
Expert advisory and implementation services tailored to your organization's specific technology goals.



**AFTER-SALES SUPPORT & MAINTENANCE**  
Dedicated technical support to ensure optimal performance of all deployed systems.

At CVT, we go beyond implementation — we partner with you to build sustainable digital ecosystems that drive efficiency, reliability, and long-term success

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# Cloud Solutions

## Description

At Care Via Tech, we believe cloud technology is the backbone of modern data management. Our goal is to help businesses gain a sustainable edge in today's fast-paced digital landscape through cloud strategies tailored to their specific objectives



## Our Cloud & Collaboration Solutions Include:



### CLOUD SECURITY SOLUTIONS

Protect your digital assets with Cisco Umbrella (internet threat protection), Duo (multi-factor authentication), and Email Security (spam and phishing defense).



### CISCO WEBEX

Host secure online meetings and enable real-time team collaboration from anywhere.



### MICROSOFT OFFICE 365

Access productivity tools like Outlook, Word, Excel, and Teams via the public cloud.



### MICROSOFT AZURE

Build, deploy, and manage applications through a scalable cloud computing platform.



### AMAZON WEB SERVICES (AWS)

Leverage powerful cloud infrastructure for storage, computing, and analytics.



### PRIVATE CLOUD

Deploy secure, customizable cloud environments managed within your corporate firewall.

Our cloud solutions offer **99.9% uptime** and **premium disaster recovery** with rapid failover to a remote data center for uninterrupted business continuity.

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# Consulting & Professional Services



## Description

IT may not be your core business—and managing it internally can drain resources and distract from growth. If you're tackling a special project or facing complex challenges, our expert team is ready to deliver tailored advisory and technical support to meet your short- or long-term IT goals.



### Our Specialized Services Include:



**IT ASSESSMENTS**  
In-depth evaluations to identify gaps, risks, and opportunities in your IT environment.




**IT PROJECT MANAGEMENT**  
End-to-end coordination of technology initiatives to ensure timely, cost-effective delivery.



**NETWORK SECURITY SERVICES**  
Protection against cyber threats through robust security architecture and monitoring.



**DISASTER RECOVERY PLANNING**  
Strategies and systems to ensure business continuity in the event of data loss or disruption.



**SITE INFRASTRUCTURE DOCUMENTATION**  
Accurate mapping and documentation of your IT assets for better planning and compliance.



**ADVISORY & MANAGERIAL SUPPORT**  
Expert guidance to align technology decisions with short- and long-term business goals.

Our expert team of solution architects and engineers are ready to provide advisory and managerial services that will meet any of your short, or long-term IT objectives.

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# Hardware Services



## Description

At Care Via Tech (CVT), we provide a full spectrum of IT hardware and support services tailored to diverse business environments. From consultation to delivery and beyond, we ensure every solution is effective, reliable, and built to last.



## Our Specialized Services Include:



### PRE-SALES ASSISTANCE

Expert consultation to assess your needs and recommend the most suitable IT solutions.



### HARDWARE SUPPLY

Provision of high-quality, certified IT equipment for various business applications.



### PRODUCT DELIVERY

Timely and secure delivery of hardware through a streamlined logistics process.



### SUPPLY CHAIN MANAGEMENT

Efficient coordination with trusted vendors to ensure availability and traceability.



### AFTER-SALES SUPPORT

Dedicated technical assistance to maintain optimal system performance post-deployment.



### WARRANTY SERVICES

Full warranty coverage through authorized channels for peace of mind and compliance.

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# IT Infrastructure and data center



## Description

At Care Via Tech (CVT), we specialize in planning, designing, and implementing robust data center infrastructure tailored to your business needs. Our end-to-end site delivery includes detailed, editable documentation to support seamless upgrades, migrations, diagnostics, and change management.



## Our Specialized Services Include:



### VIRTUALIZATION SOLUTIONS

Desktop virtualization, server virtualization, application virtualization.



### MICROSOFT SYSTEMS INTEGRATION

Microsoft System Center, Exchange Server, Windows Server, SQL Server, Windows Azure.



### NETWORKING & CONNECTIVITY

Switching, wireless solutions, security solutions, collaboration solutions, passive networking infrastructure.



### INFRASTRUCTURE & CONTINUITY SERVICES

Software-defined storage, infrastructure refresh, disaster recovery solutions, information lifecycle management, data center preparation and optimization.

We also provide preventive maintenance and expert repair services for mounted devices to ensure optimal performance and uptime.

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## Security Solutions



### Description

Care Via Tech can provide End to End security, our security solution philosophy for Security solution is identifying security threats that challenge your organization and provide the appropriate solutions for them. To this Target, we have partnered with several specialized Security vendors to provide best-of-breed solutions to our clients. W



| Security & Protection            | Access & Connectivity                          | Data Management & Recovery              | Monitoring & Compliance                   |
|----------------------------------|--|---|---|
| Network Security                 | Remote Access (VPN)                            | Data Backup & Replication               | Vulnerability Scanning                    |
| Host & Endpoint Security         | Multi-Factor Authentication (MFA)              | Disaster Recovery & Business Continuity | Testing & Validation                      |
| Data Security                    | Wireless Firewall                              | Cloud-based Recovery                    | Threat Detection & Response               |
| Cloud Security                   | Firewall & DoS Protection                      | Failover & Recovery Systems             | Data Classification & Database Monitoring |
| Anti-Malware & Patch Management  | Device Encryption                              | Data Wiping & Cleansing                 | Cloud Access Security Broker (CASB)       |
| Email & Web Security             | Mobile Device Security                         | Data Loss Prevention (DLP)              | 24/7 Monitoring & Support                 |
| Mail & Web Security              | Mobile Device, Enterprise & Unified Encryption |   | Web Proxy & Content Filtering             |
| Host Intrusion Prevention (HIPS) | Input/Output Control                           |   |   |

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# Printing Solutions



## Description

At Care Via Tech (CVT), we provide reliable and efficient printing solutions tailored to meet the needs of both businesses and individuals. We supply and support HP, Epson, and Canon printers — from compact office models to high performance enterprise systems.



## Comprehensive Printing Solutions



### PRINTER SUPPLY & INSTALLATION

We provide and set up high-quality printers tailored to your business needs.



### GENUINE INKS, TONERS & ACCESSORIES

All consumables are sourced from authorized channels to ensure optimal performance and longevity.



### PRINTER CONFIGURATION & NETWORK SETUP

Integrates printers into your network for efficient and secure operations.



### PRINT SERVICES & MAINTENANCE

Ongoing monitoring, servicing, and optimization to reduce downtime and control costs.



### AFTER-SALES SUPPORT & WARRANTY HANDLING

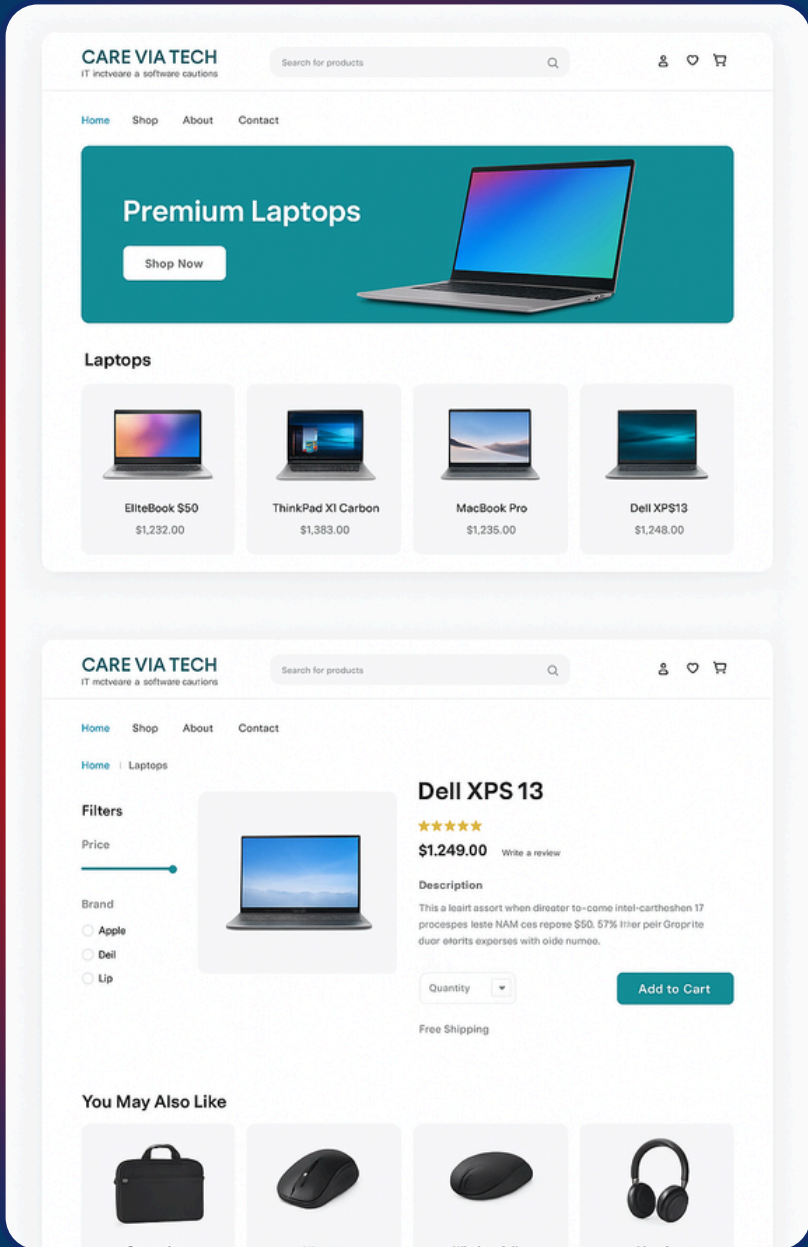
Technical support and warranty management for peace of mind post-purchase.



### CERTIFIED PRODUCT SOURCING

Every product is procured through official vendors, guaranteeing authenticity, durability, and top-tier quality.

# E-COMMERCE



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# Why Choose Us?

Our approach is anchored on four core principles:



## 01. Integrated Solutions

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We design and implement technology systems that align directly with business goals, ensuring seamless functionality and measurable impact.

## 02. Innovation & Continuous Improvement

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Through creative, client-specific strategies, we deliver practical solutions while constantly refining our services to surpass expectations

## 03. Collaboration & Teamwork

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Our success is driven by a skilled, motivated team that values open collaboration and progressive practices in every engagement.

## 04. Professional Excellence

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We uphold high standards of quality, backed by deep IT expertise and industry experience, ensuring every solution is reliable, compliant, and future-ready.



# Compliance

At Care Via Tech (CVT), we are committed to conducting our business with the highest standards of integrity, transparency, and responsibility.



## Governmental Compliance



CVT operates in full compliance with all Kenyan government regulations and industry standards governing ICT operations, procurement, and distribution.

We are duly registered and adhere to:

- All applicable licensing and tax requirements under Kenyan law.
- Public procurement standards and fair trade practices.
- Data protection and privacy laws as stipulated by the Data Protection Act (Kenya).

## International Compliance



In alignment with international best practices, CVT ensures that all our operations and transactions comply with global export and import regulations.

We strictly observe:

- Export control and embargo laws, ensuring no shipment or transaction is made to sanctioned or embargoed countries.
- OEM (Original Equipment Manufacturer) policies, ensuring all products are genuine, traceable, and ethically sourced.
- Environmental and e-waste regulations, promoting sustainable IT disposal and recycling practices.

## Ethical and Operational Integrity

- We maintain transparent business relationships and are committed to ethical sourcing, fair pricing, and lawful business conduct.
- Every product and service we provide reflects our dedication to compliance, safety, and customer trust.

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## Partnerships, Certifications & Awards



**DELL** Technologies  
PLATINUM PARTNER

Microsoft Partner  
Gold Cloud Productivity  
Gold Collaboration and  
Gold Application Development  
Gold Cloud Platform  
Silver Enterprise Mobility Management

**vmware**  
PROFESSIONAL CLOUD PROVIDER

**FORTINET**  
ADVANCED PARTNER

**Symantec**

**Canon**  
Authorised Partner

**kaspersky**  
Platinum  
Partner

**APC**  
by Schneider Electric



PC Partner  
**Lenovo**  
Platinum

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# Contact Information



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